1. Add ability for Facilities to save custom ids for Agents( EE: 2-3 days)
   * Steps:
     + A new field is added to the Facility model in the database to store custom ids for Agents name **agent\_code**.
     + A new API endpoint is created to allow Facilities to add, update, or delete custom ids for Agents they work with.
     + The new custom id field is added to the Agent model and updated in the database when Facilities add, update, or delete custom ids.
     + The existing getShiftsByFacility function is updated to include the custom id in the metadata for each Agent in the returned Shifts.
2. Update report generation to use custom Agent ids( EE: 2-3 days)
   * Steps:
     + The generateReport function is updated to use the custom id for each Agent on the report if one is present, falling back to the internal database id if not.
     + If the custom id is used, it is displayed prominently on the report next to the Agent's name.
     + If no custom id is present for an Agent, the report displays a message indicating that the Facility has not yet assigned a custom id for that Agent.
3. Add ability for Facilities to download a PDF of hours worked by each Agent(EE: 2-3 days)
   * Steps:
     + A new API endpoint is created to allow Facilities to download a PDF of hours worked by each Agent they work with.
     + The PDF contains one row per Agent worked with by the Facility, with columns for their name, custom id (if present), total hours worked that quarter, and the Facility's name.
     + The PDF is sorted by the total hours worked in descending order.
4. Test case for the above three ( EE:2)